

# Promethian Studios Policies

## Delivery

### When will I get my order?

When bought, the movie can be played anytime when you login to the website, <https://www.metalgamingwarrior.com>. When rented, play is available right away, up to 48 hours.

### What's your return/refund policy?

We don't offer returns or refunds, as this is a cloud item.

### What format do your movies come in?

We offer e-copies only on <https://www.metalgamingwarrior.com>. Physical formats such as DVD's, may be available in your local stores. Of all films from Metal Gaming Warrior, you can email us at [epistemology777@yahoo.com](mailto:epistemology777@yahoo.com) to check the availability of all films either on <https://www.metalgamingwarrior.com> and/or in physical brick and mortar stores.